

# Order Cancellation Form

## Right to Cancel

You have the right to cancel your order for standard (not made to measure) and non-faulty purchases. The Seller must be informed about the return of goods within 14 days from the date of delivery and the goods must be sent back within further 14 days. Goods need to be returned in unused condition, with all labels attached.

Tailor-made goods including but not limited to furniture covers, curtains and blinds can be accepted for a refund only when the goods are faulty. The Seller must be informed about the return of goods.

Please contact [customerservice@dekorio.co.uk](mailto:customerservice@dekorio.co.uk) should you wish to return any of your items, we will send you a **return label**.

We will process a refund without undue delay, and not later than 14 days from the day after the goods were received.

## Order Details:

Customer Name	
Customer Address	
Order No	
Comments (if any)	
Bank account	

Please return to [customerservice@dekorio.co.uk](mailto:customerservice@dekorio.co.uk) to advise [www.dekorio.co.uk](http://www.dekorio.co.uk) about the return of goods.